

Name: _____

Index No: _____

1903/101

Candidate's Signature: _____

**WAREHOUSING OPERATIONS
AND STOCK CONTROL**

July 2012

Date: _____

Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

CRAFT CERTIFICATE IN SUPPLY CHAIN MANAGEMENT

MODULE I

WAREHOUSING OPERATIONS AND STOCK CONTROL

3 hours

INSTRUCTIONS TO CANDIDATES

Write your name and index number in the spaces provided at the top of this page.

Sign and write the date of the examination in the spaces provided above.

*This paper consists of **TWO** sections; **A** and **B**.*

*Answer **ALL** the questions in section **A** and any **FOUR** questions from section **B**.*

*Answers to **BOTH** sections must be written in the spaces provided in this question paper.*

For Examiner's Use Only

Section	Question	Maximum Score	Candidate's Score
A	1-10	32	
B		17	
		17	
		17	
		17	
Total Score			

This paper consists of 16 printed pages.

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.

SECTION A (32 marks)

Answer ALL the questions in this section in the spaces provided.

1. Outline **three** types of warehouses that an organization may use for storage of its materials. (3 marks)

(i) Bonded Warehouse

(ii) Free Warehouse.

(iii)

2. State **three** sources from which the warehouse may receive materials. (3 marks)

(i)

(ii)

(iii)

3. List the methods that a storekeeper may use to preserve the following types of materials. (3 marks)

(i) Steel

(ii) Timber

(iii) Meat

4. State **three** objectives of establishing a stock location system in a retail firm. (3 marks)

(i) _____

(ii) _____

(iii) _____

5. Outline **three** reasons why an organization should device a stores layout. (3 marks)

(i) _____

(ii) _____

(iii) _____

6. State **three** advantages of classifying materials in a supermarket. (3 marks)

(i) _____

(ii) _____

(iii) _____

7. Identify the types of packages that an organization may use for the following types of goods. (2 marks)

(a) Cement

(b) Gas cooker

8. State **three** reasons that account for continued use of the manual materials handling method in organizations. (3 marks)

(i) _____

(ii) _____

(iii) _____

9. State **three** factors that an organization should consider in determining the extent of stockholding in its operations. (3 marks)

(i) _____

(ii) _____

(iii) _____

10. Outline **two** purposes served by a bin card in warehousing operations. (2 marks)

(i) _____

(ii) _____

11. List **two** approaches that a retail firm may adopt in conducting stock-taking exercise in its operations. (2 marks)

(i) _____

(ii) _____

12. List the most appropriate protective gears that a storekeeper should use for each of the following body parts. (2 marks)

(a) Hands

(b) Eyes

SECTION B (68 marks)

Answer any FOUR questions from this section.

13. (a) Ujugi Manufacturing firm has decided to centralise its warehousing activities. Explain **four** reasons that may account for this decision. (8 marks)
- (b) Mr. Juma has been alerted by a supplier to expect delivery of a consignment of goods after one week. Outline **six** types of documents that Mr. Juma should assemble to facilitate the receipt of the consignment. (9 marks)
14. (a) Highlight **six** features that a good coding system should exhibit in an organization. (9 marks)
- (b) Explain **four** factors that a retail firm may consider while devising a stores location system. (8 marks)
15. (a) Describe **four** types of stores layout that an organization may adopt for use in its warehouse. (8 marks)
- (b) Explain **six** advantages to a manufacturing firm of preserving materials used in its operational activities. (9 marks)
16. (a) Miss Sikua has been directed by her supervisor to package goods for a customer. Highlight **six** factors that she should consider when selecting the package to use. (9 marks)
- (b) Highlight **four** safety measures that a storekeeper should observe while using a trolley in handling materials in a supermarket. (8 marks)

