

1410/201  
SOCIAL DEVELOPMENT, THEORY,  
METHODS, POLICY AND ADMINISTRATION  
Oct./Nov. 2018  
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

NATIONAL CERTIFICATE IN SOCIAL DEVELOPMENT

SOCIAL DEVELOPMENT, THEORY, METHODS, POLICY AND ADMINISTRATION

3 hours

**INSTRUCTIONS TO CANDIDATES**

*This paper consists of TWO sections; A and B.  
Answer ALL the questions in BOTH sections in the answer booklet provided.  
Candidates should answer the questions in English.*

**This paper consists of 3 printed pages.**

**Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.**

**SECTION A (40 marks)**

*Answer ALL the questions in this section.*

1. Describe the **two** types of data in research. (4 marks)
2. Highlight **three** characteristics of social welfare policies. (3 marks)
3. Outline **four** roles of groups in social development work. (4 marks)
4. Explain the meaning of each of the following terms:  
(a) social policy;  
(b) social welfare. (4 marks)
5. Highlight **four** conditions assumed in the economic rationality model of decision making. (4 marks)
6. Outline **three** arguments against social welfare. (3 marks)
7. Identify **five** causes of social change. (5 marks)
8. Explain the meaning of each of the following biases in judgement and decision making:  
(a) selective perception;  
(b) repetition bias;  
(c) anchoring and adjustment. (6 marks)
9. Describe **three** methods of data collection in research. (3 marks)
10. Describe **two** ways of carrying out evaluation in social policy. (4 marks)

**SECTION B (60 marks)**

*Answer ALL questions in this section.*

11. (a) Highlight the **six** main stages involved in the decision making process. (12 marks)
- (b) Describe **three** primary assumptions of modern conflict theory. (3 marks)

12. (a) Highlight six steps involved in the formulation of a social policy. (12 marks)
- (b) Explain the meaning of each of the following psycho-analytic terms:
- (i) id;
  - (ii) ego;
  - (iii) super-ego.
- (3 marks)
13. (a) Describe five factors that influence social change. (10 marks)
- (b) (i) Explain the meaning of the term 'hypothesis' as used in research. (1 mark)
- (ii) Differentiate between a null hypothesis and an alternate hypothesis. (4 marks)
14. (a) Highlight five challenges faced by the government of Kenya in the provision of social welfare. (10 marks)
- (b) Explain five features of the institutional redistributive model of social policy. (5 marks)

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